

Club House Information

Mitchelton

Sports Club is a fully licensed Club, and it's important to understand the rules and regulations of the facility. These rules are set in place to make your stay as comfortable as possible. Members of the Management Committee will be able to assist if you have any queries

The Rules and Regulations

As with any large sporting club, rules and regulations are set in place to benefit all members. Mitchelton Football Club would ask all Parents, Players and Friends to please observe the following.

All persons must comply with these Club rules.
Alcohol will only be served to persons 18 years or older and is to be consumed within the designated areas. Patrons are reminded that it is an offence to supply alcohol to minors.
No smoking inside the Club grounds. Only the designated smoking areas are to be used.
Children must be supervised at all times.
No football boots or bare feet inside the Clubhouse.
Appropriate language and sportsmanship is to be displayed at all times.
Please DO NOT speed in our car park.
Please encourage children to respect our trees and not climb on our football goalposts or nets.
Please keep our grounds clean and tidy
Only authorised persons are permitted to park in Committee car park.

It's important to us to keep our Clubhouse and facilities as clean and tidy as possible, and this includes the playing fields and surrounding areas. The bulk

of our facility is public parklands over which we hold a lease. Your club sees this as a privilege and respects it as such. Please help us keep the park in the condition that benefits all local users, not just us, and makes people proud to be a part of the club. Consideration should be shown for other players and team officials by leaving dressing rooms in a clean state for the teams that use them after you. Please make sure that you place all rubbish in the bins provided.

Communication Protocol

Mitchelton Football Club has established processes for raising questions and concerns, including general enquiries. Simply, the first point of call for questions, enquiries and concerns is your Team Manager. If it is a matter not applicable or appropriate to be raised with the Team Manager, or if you have not received a satisfactory answer from the Team Manager, the matter should be directed to the club President or Secretary.

Team

Managers are provided with appropriate information to assist them in directing enquiries to the appropriate club officer.

Complaints

Mitchelton Football Club has a formal complaints resolution policy and procedure. Please direct all complaints to admin@mitchiefc.org.au.